



TECH NEWS

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“Luck is not a Strategy...”

A lot of customers call us when something stops working, and we come out and fix it. Up until now, this type of break-fix service has worked out okay and most of our clients have been “lucky” to not experience a major disaster.

But there is a HUGE problem with this type of support...

If you are a business that cannot function without access to the data and systems held on your network, then it’s incredibly important that you don’t turn a blind eye to *proactively* monitoring and maintaining your network, instead of *reacting* to problems as they occur.

We are sure you’ve experienced a period of time when your e-mail or Internet service wasn’t available to you. Remember how much it impaired your ability to work? Or maybe you’ve had an application crash in the middle of a process or document causing you to lose the work you had done. Pretty frustrating.

However, These Are Tiny And Insignificant Compared To The Problems That Could Happen!

Imagine losing every file on your

hard drive to a hardware failure only to discover that the tape backup you thought was working - wasn’t. Imagine a virus installing itself on your network and spamming every client, vendor, and friend you have in your address book with a nasty version of itself, courtesy of your server. Or imagine a server crashing in the middle of a project deadline causing even more delays and hours of lost work.

All of these situations are far more common than you might imagine. However, most business owners don’t think about protecting themselves against these disasters until they occur. By then, the damage is done and in some cases, could cost several thousand dollars to repair the network and restore the data lost.

There Is An Easy Way To Avoid These Problems That Doesn’t Involve “Luck”

There is an easy way for you to avoid - even anticipate and prevent - these problems while making your network far more secure, reliable, and problem free and it’s called OSC’s Hassle Free IT Plan.

Fewer Problems, Faster Performance, and Peace of Mind

Continued on the next page...



All For A Flat Monthly Fee!

For one flat, monthly fee, we will provide remote monitoring of your network to not only ensure that it is running at peak performance, but also that your data is secure. We'll make sure that your backups are functioning, that your virus definitions are up-to-date, that your firewall is configured properly, that your server is optimized, as well as keep an eye on over 100 system processes and alerts that could spell problems brewing.

If you hired a technician – even a junior one – to perform these basic network tasks, it could easily cost you \$40,000 in salary, insurance, and hiring costs. We can deliver all of these services to you for as little as ***\$350** per month. ** Prices vary depending upon number of desktops and servers. Customized plans available.*

Regardless of the network size, our goal is customize a plan for everyone of our clients by the end of 2010 because we feel it is *that important*. After all, if we aren't doing everything possible to prevent network problems, we feel as though we are doing you a disservice; and since most of the network problems our clients encounter could have easily been prevented, it only makes sense that we do everything possible to anticipate and

prevent these problems from happening in the first place.

100% You-Can't-Lose Guarantee

There is a 100% no-risk guarantee with this service to make sure you have absolutely nothing to lose by saying "YES". ***Here's how it works...***

If you aren't sure that this service is something you need, you can sign up and try it out for 30 days. If at the end of those 30 days you aren't absolutely convinced that this service is worth every penny you are paying, simply contact us and we'll stop the service and issue you a complete refund. That way, you have absolutely nothing to risk. What could be more fair than that?

If you'd like to learn more, please contact **Allison** at **630-236-6625 ext. 228** or e-mail **anorton@osgusa.com**



Happy St. Patrick's Day! Fun Facts

On average, every American consumes 22 gallons of beer per year.

The very first St. Patrick's Day parade was not in Ireland, but Boston in 1737.

It is considered lucky to find a four leaf clover on St. Patrick's Day. Legend says that each leaf of the clover means something: the first is for hope, the second for faith, the third for love and the fourth for luck.

Corned beef is strictly an American invention, the Irish don't actually eat it to celebrate the day.

There's A Good Chance Over HALF Your Employees Are Wasting 3 Hours A Day On THIS...

A survey of over 2,500 employees found nearly half of the group admitted to wasting 1-3 *hours every day* on the web doing non-business related activities. Pretty scary, huh?

Just ONE employee in your company spending ONE hour surfing the web instead of doing what they should be doing is impacting your bottom line. Plus, this idle surfing doesn't just affect that one employee; it could impact the whole team. If your Internet all of a sudden slows to a halt...a time-wasting employee may be the cause.

Watching a YouTube video, for example, can hog up your bandwidth and slow your entire company's Internet speed way down, including e-mail and online applications.

How To Find Out If This Is Happening In Your Business

No business owner has time to look over their employees' shoulders every

hour of every day...and if Internet usage abuse is going on, how do you stop it? Look to these two tips for help:

1. Determine Your Rules.

Unless your admin places company job postings online, you wouldn't want to give her the opportunity to job search on your dime. So, you'd block career sites. Social media is another example. Typically, you'd block Twitter. But if you use it for marketing, your employees need access to it.

2. Get An Internet Filter.

Basically, a piece of hardware is installed on your network and its job is to block any specific websites or categories of websites, like shopping sites. Some of these devices even allow you to assign a hierarchy to your Internet speed, ensuring that your payroll software gets all the Internet juice before the NFL replay does.

**Need Help developing
a policy? Call us today.
1-888-236-6625**

Working With PDF Documents

Adobe Acrobat Reader is a common, free download that allows you to open, read, and make comments on any Portable Document Format (PDF) documents you receive. But there are some limitations.

1. It doesn't allow editing
2. It won't *convert* your documents to PDF.

For those functions, there's Acrobat Pro. It creates PDF's, organizes them for easy searching, allows multiple people to simultaneously make comments and place sticky notes or highlights on a PDF, and can password protect it so only a select few can edit the actual document.

Don't need all the bells and whistles? Nitro PDF (www.nitropdf.com) will edit PDF documents and costs about \$100. Or, for FREE, you can download PDF995 Suite (www.pdf995.com) to read, edit & create PDF's. The downside of FREE? No security or collaboration features. Oh...and there are annoying banner ads that load every time you use it.

Lucky Laughter



*"Depend on the
rabbit's foot if you will,
but remember it didn't work
for the rabbit."* - R.E. Shay

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- Network Design & Implementation
- Back-up/Disaster Recovery
- Virus Protection & Removal
- Network Security/VPN/Firewalls
- E-mail & Internet Solutions
- Wireless Networking
- Thin Client Computing
- Spam Filtering
- Custom Maintenance Packages
- Telephone Support

Monthly Contest

Win \$25 Starbucks gift card! First person to submit the correct answers by email to anorton@osgusa.com wins. Entries are judged by date/time received and correctness. Include your name and phone number, the question number and the answer.

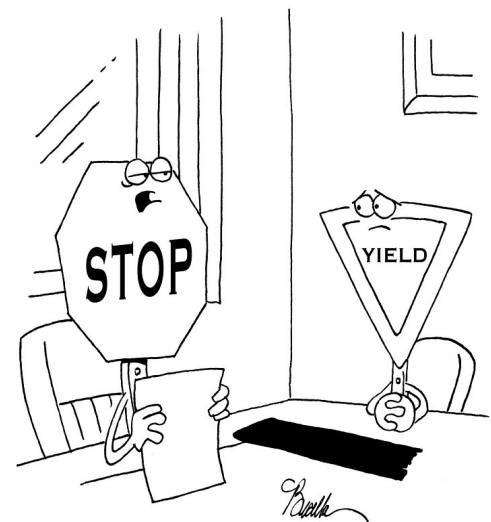
Decision Trees

1. What tree appears on Lebanon's national flag?
a-Pine, b-Cedar, c-Dove tree, d-Baobab.
2. Which edible product is derived from the sapodilla tree?
a-Root beer, b-Chocolate, c-Cinnamon, d-Chewing gum.
3. Which of these trees has a national park named after it?
a-Bristlecone, b-Acacia, c-Sequoia, d-Pear.
4. According to Norse mythology, the first woman was created using what tree?
a-Elm, b-Oak, c-Maple, d-Alder.

I'd Love To Hear From YOU!

Is there an article you would like to comment on? Is there a topic you want me to research? Have a funny story or a resource you want to share with the other subscribers? Send it to me! We are always looking for new and useful content to add to Tech News.

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"I'm afraid we need someone with a little more backbone for this position."